

InControl Sample Reports

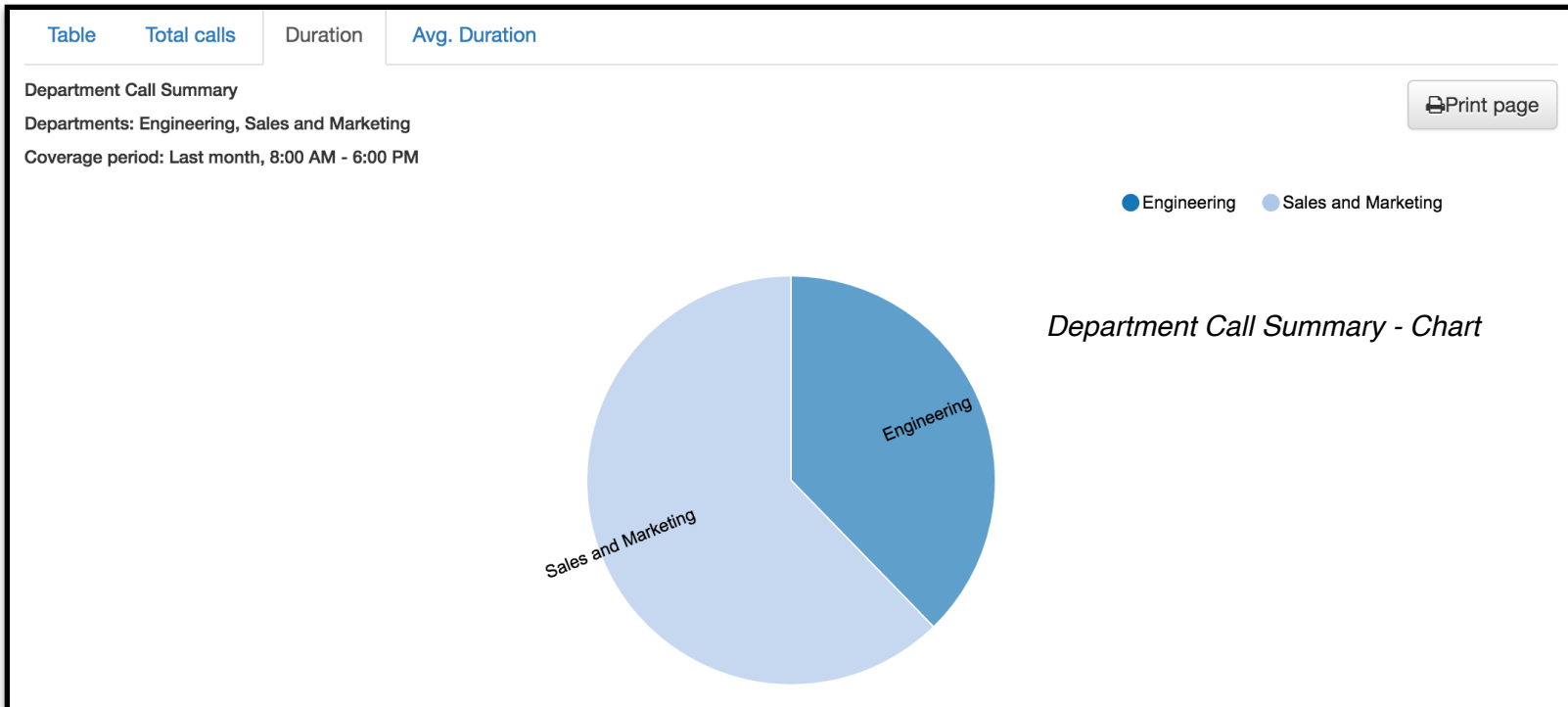
Department Call Summary

Table **Total calls** Duration Avg. Duration

Department Call Summary
 Departments: Engineering, Sales and Marketing
 Coverage period: Last month, 8:00 AM - 6:00 PM

Department Call Summary - Table [Print page](#)

Department	Inbound	Outbound	Internal	Total	Duration	Avg. Duration
Engineering	64	15	40	119	13:08:43	0:06:38
Sales and Marketing	264	71	147	482	21:42:24	0:02:42



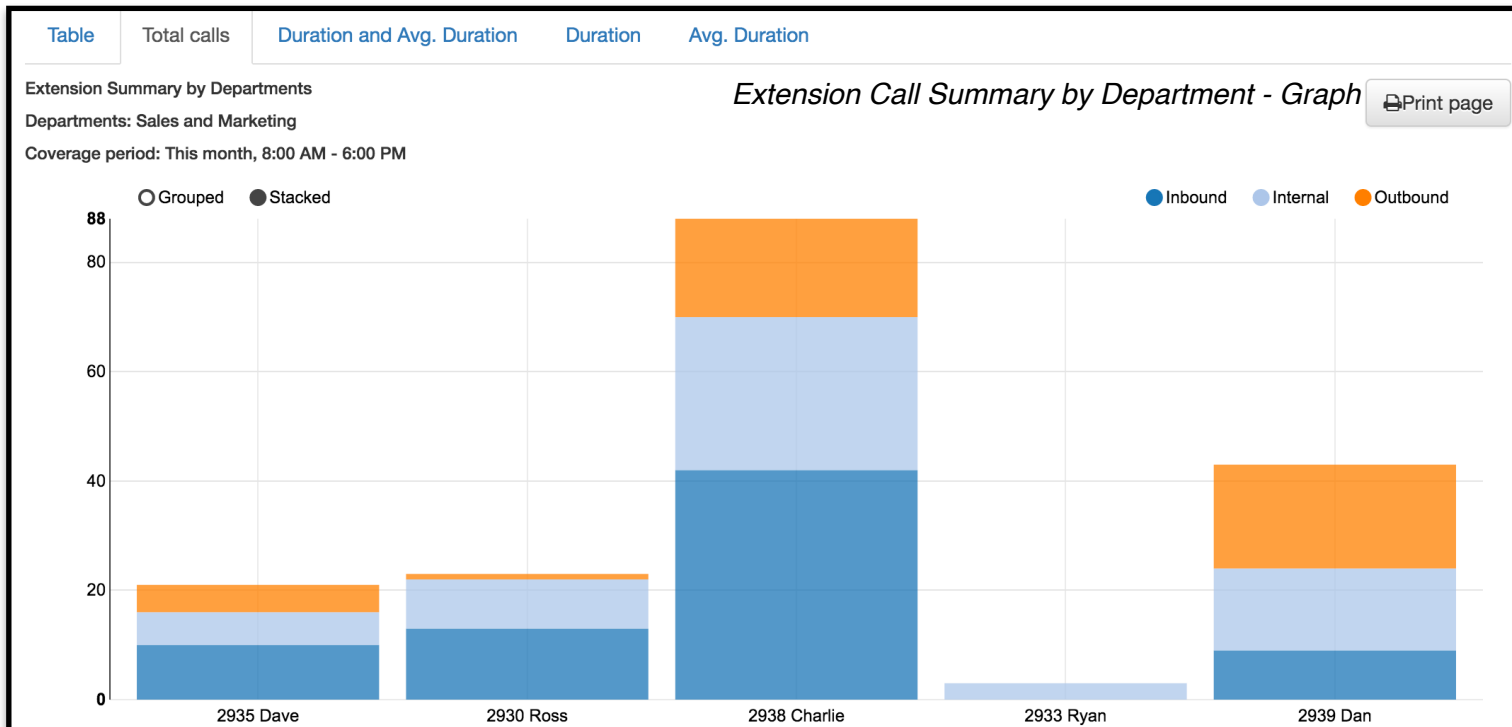
InControl Sample Reports

Table [Total calls](#) [Duration and Avg. Duration](#) [Duration](#) [Avg. Duration](#)

Extension Summary by Departments
 Departments: Sales and Marketing
 Coverage period: This month, 8:00 AM - 6:00 PM

Extension Call Summary by Department - Table [Print page](#)

Extension	Name	Inbound	Outbound	Internal	Total	Duration	Avg. Duration
2930	Ross	13	1	9	23	1:18:31	0:03:25
2933	Ryan	0	0	3	3	0:00:50	0:00:17
2935	Dave	10	5	6	21	0:24:01	0:01:09
2938	Charlie	42	18	28	88	5:33:06	0:03:47
2939	Dan	9	19	15	43	1:30:30	0:02:06



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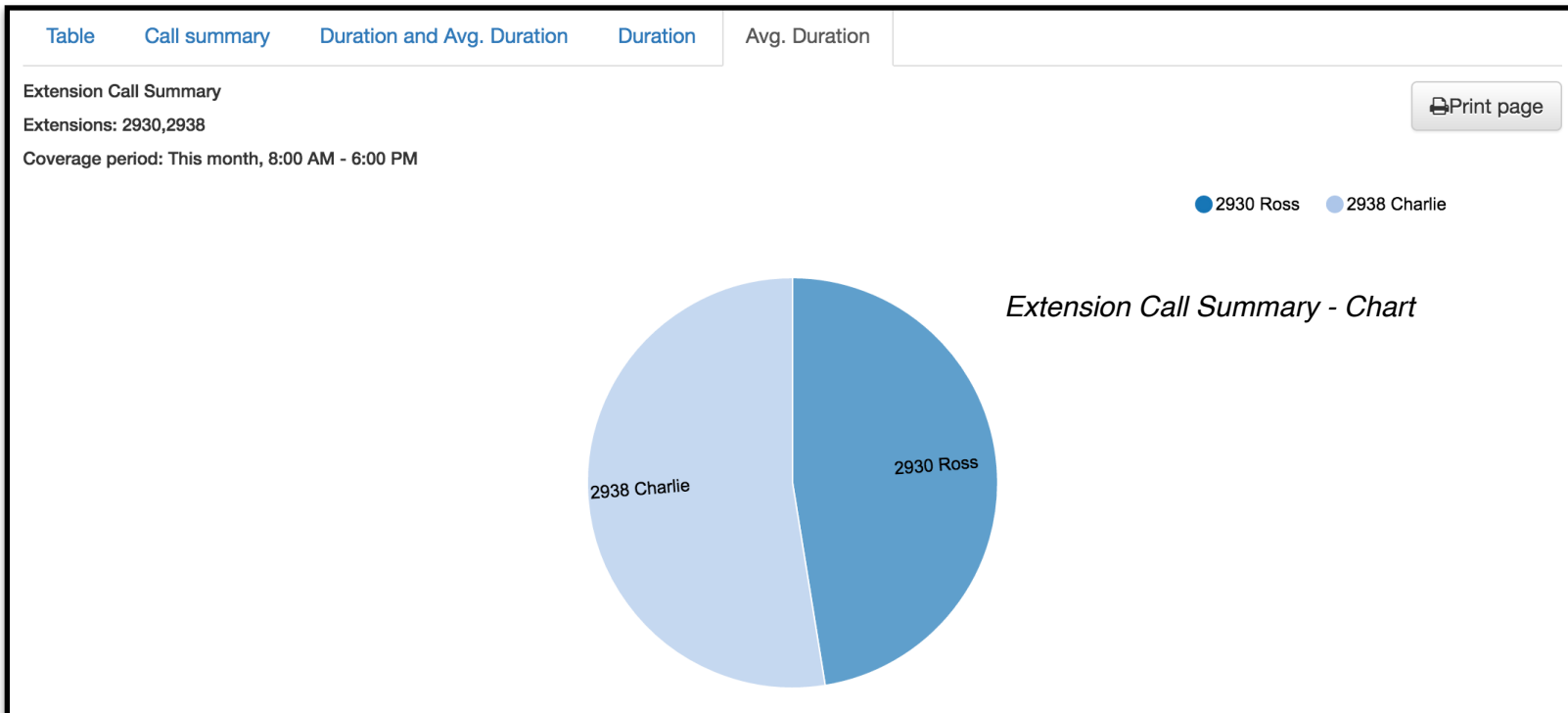
Extension Call Summary

Table [Call summary](#) [Duration and Avg. Duration](#) [Duration](#) [Avg. Duration](#)

Extension Call Summary
 Extensions: 2930,2938
 Coverage period: This month, 8:00 AM - 6:00 PM

Extension Call Summary - Table [Print page](#)

Extension	Name	Inbound	Outbound	Internal	Total	Duration	Avg. Duration
2930	Ross	13	1	9	23	1:18:31	0:03:25
2938	Charlie	42	18	28	88	5:33:06	0:03:47



InControl Sample Reports

Extension Call Details

Table

Extension Call Details

Extensions: 2938

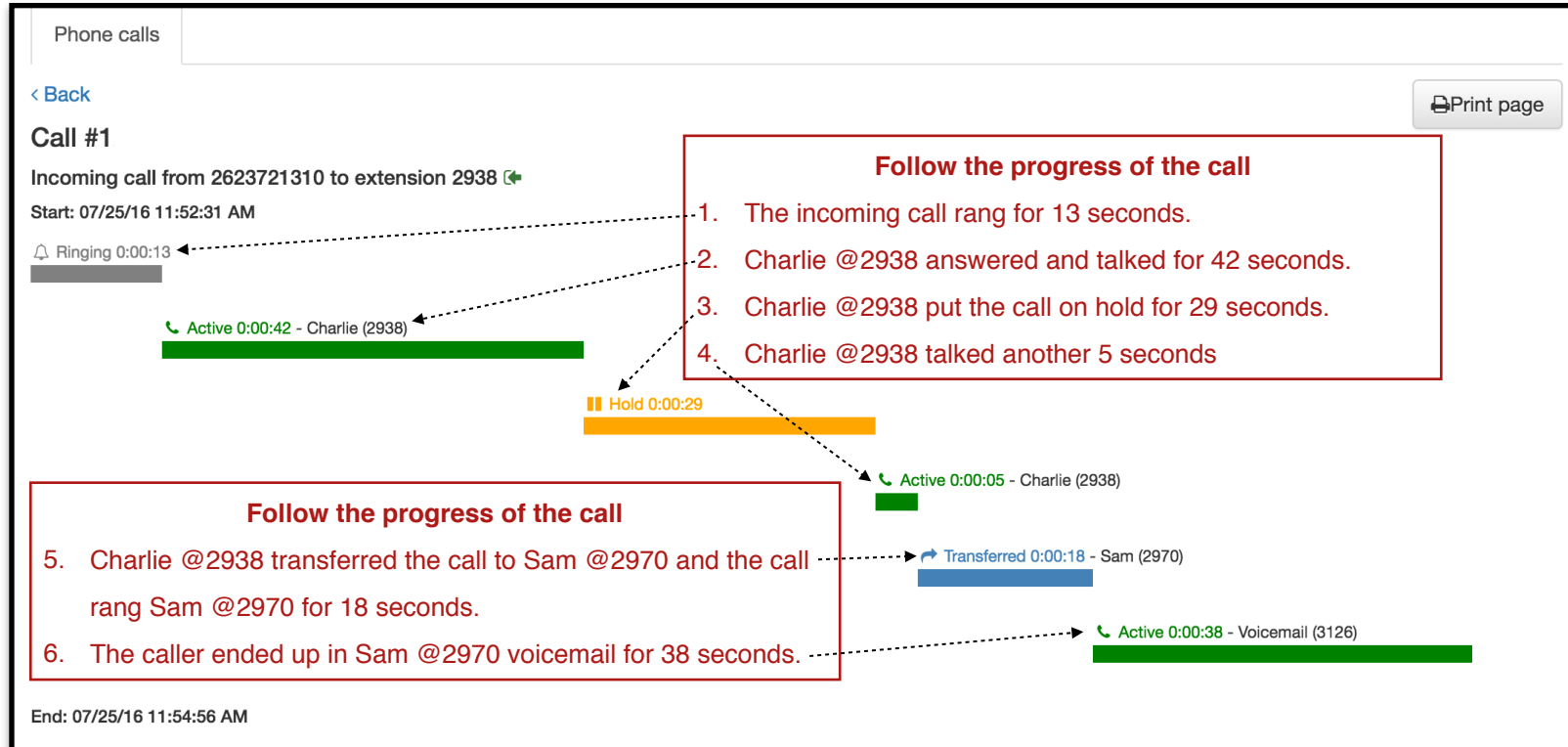
Coverage period: Last week, 8:00 AM - 6:00 PM

Print page

	Date/time	Extension	Extension Name	Type	Duration	Party #	Party name
1	07/18/16 10:31:03 AM	2938	Charlie	➡	0:03:05	2936	
2	07/18/16 1:51:52 PM	2938	Charlie	⊖	0:00:22	9376140504	Globex Corp
3	07/18/16 2:09:43 PM	2938	Charlie	⬅	0:02:23	4813309742	Omni Chem
4	07/18/16 2:11:40 PM	2938	Charlie	⊖	0:00:22	2767874962	Strickland Propane
5	07/18/16 2:12:27 PM	2938	Charlie	➡	0:10:47	2939	
6	07/18/16 2:19:35 PM	2938	Charlie	⊖	0:00:23	5079532391	State Plains Holding
7	07/18/16 2:25:09 PM	2938	Charlie	➡	0:06:28	6629298024	
8	07/18/16 2:31:45 PM	2938	Charlie	⬅	0:02:20	9079221300	Tessier Ltd
9	07/18/16 2:36:25 PM	2938	Charlie	⬅	0:49:35	4394174781	Wayne Ent
10	07/18/16 3:20:10 PM	2938	Charlie	⊖	0:00:22	7974917472	Wentworth Ind
11	07/18/16 3:32:34 PM	2938	Charlie	➡	0:05:02	6246985019	
12	07/18/16 4:04:12 PM	2938	Charlie	➡	0:20:33	2936	

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Phone Number Details



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Trunk Utilization

